

Known Issues, Sumo21.0.2

- 1) Configurations developed in Sumo19 should update automatically and will work in the release version – if this is not the case, we provide an update service for our customers. Predictions may change slightly as the models have been improved since the release of Sumo19.
- 2) SRT control in Sumo19 projects has to be manually turned on in Sumo21 (either by setting the *SRT Control* to 1 on the *Input setup* tab or by right-clicking the controlled pump and setting *Pump flow manipulated by* from *None* to *SRT*).
- 3) Switching to the Home tab from the *Plantwide Setup* tab while setting up plantwide calculations (e.g. for opening the *User Manual*) and then returning to the *Plantwide Setup* tab, the drag & drop function will not work. Please switch to either the *Configure* or the *Model Setup* tab and then back to the *Plantwide Setup* in order to restore this functionality.
- 4) Input colloidal mass flows are not considered in the mass balance of the *Deflocculator* process unit. Please contact us at support@dynamita.com for a patch if you are planning to work with this process unit.
- 5) Not all features of the software are covered by prebuilt examples. Please contact us at support@dynamita.com if you need a specific example configuration.
- 6) As with any complex software, it is good practice to save often. In case of unexpected behavior please contact us (support@dynamita.com). It often helps to Exit Sumo, restart it and reload the model. Sumo will inform you if an Autosave (saved every five minutes by default) is available.